

HOSPITALITY TRAINING WORKSHOP

Offered by the Roanoke Valley Convention & Visitors Bureau

Learn how to:

- Answer up to 99% of all visitor questions about the region
- Give great directions
- Handle difficult visitors/customers
- Make a lasting impression and more...

Workshop INCLUDES:

- Over 3 hours of interactive training
- Invaluable resource handbook
- Complimentary guest pass to 12 area attractions
- Presentation by Virginia Tourism Corporation Representative

REGISTRATION

Participant Name _____

Business/Organization _____

Address _____

City/State/Zip _____

Phone # (____) _____ Fax # (____) _____

E-mail _____

Location:

Comfort Suites Ridgewood Farms

Date:

Tuesday, April 20, 2010

CIRCLE A TIME:

8:30am – NOON or **1:00pm – 4:30pm**

(Copy this form for additional participants)

Cost:

\$15.00 (Bureau members); \$20.00 (Non-members)

Return to:

Roanoke Valley Convention & Visitors Bureau
Attn: Catherine Fox
101 Shenandoah Ave., NE
Roanoke, VA 24016

*Return this form and payment (non-refundable after 4/16/10) by **Friday, April 16, 2010** to reserve space. Space is limited! Any questions call **(540)342 6025**.